

PATIENT RESPONSIBILITIES

Your responsibilities as a patient at North Shore Surgi-Center are listed below and are to ensure the best possible ambulatory surgical/pain management experience for you, as well as all patients/visitors to the Center.

1. Responsible for providing, to the best of your knowledge, correct and complete information about present complaints, past illnesses, hospitalizations, and other matters relating to your health.
2. Responsible for reporting unexpected changes in your condition to your doctor.
3. Responsible for reporting whether or not you clearly understand the plan of care and what is expected of you.
4. Responsible for following the treatment plan recommended by your doctor. This may include following the instructions of nurses or other healthcare personnel as they carry out the plan of care, fulfill the doctor's orders, and enforce the office rules and regulations.
5. Responsible for keeping appointments and when you are unable to do so for any reason, for notifying the doctor, facility, or a member of the staff.
6. Responsible for your actions if you refuse treatment or do not follow the doctor's orders.
7. Responsible for payment of your health care as promptly as possible.
8. Responsible for being considerate of the rights of other patients and office personnel and for assisting in the control of noise, smoking, and the number of visitors.
9. Responsible for being respectful of the property of other persons and of the facility.
10. Responsible for compliance with the local ordinance of smoke-free offices.
11. To indicate if you feel your privacy is being violated.
12. To indicate if you feel your safety is being threatened.
13. To file a grievance if you feel you have been abused or harassed.

We're committed to making your visit here as comfortable as possible. Should you feel the need, you can talk to us about any part of your visit. We'll do our best to resolve any difficulties that may arise while you're here or even pass along any suggestions or compliments you may have. We hope you enjoy your experience at the NORTH SHORE SURGI-CENTER.